

FortiClient™ - Version 5.2

Frequently Asked Questions about Fortinet's Endpoint Protection

Whats new in FortiClient 5.2?

FortiClient 5.2 includes the following new features:

- FortiClient 5.2 customization
- Client rebranding support
- On-net detection for auto-VPN connect when off-net

What are the differences between unlicensed, 5.0 licensed and 5.2 licensed clients?

	Unlicensed Version	5.2 License	5.0 License
IPSec	✓	✓	✓
SSL	✓	✓	✓
2FA	✓	✓	✓
AntiVirus (+ security updates)	✓	✓	✓
Web Filtering	✓	✓	✓
WAN Optimization	✓	✓	✓
Application Firewall	-	✓	✓
Vulnerability Scanning	-	✓	✓
Configuration Provision	-	✓	✓
Logging (via FAZ)	-	✓	✓ ^
Client Feature Customization	-	✓	-
Rebranding	-	✓	-
On-net detection for auto-VPN	-	✓	-
Single Sign-on	-	✓	✓

^ Partial support (not inserted into sql db)

What is the difference between the FortiClient 5.0 and FortiClient 5.2 license implementation?

The licensing schemes are different:

- 5.2 FortiClient licenses are subscriptions that require annual renewals
- 5.2 FortiClient licenses will be required to unlock any new endpoint control functionality added in FortiOS 5.2 & above
- 5.0 FortiClient licenses are perpetual but not valid for new features introduced in FortiOS 5.2.0 & above

Do I get any FortiClient licenses to try out client management (endpoint control) functionality?

For endpoint control, FortiGates with FortiOS 5.2 include the ability to manage ten clients without any additional license requirement.

Can I use FortiClient 5.2 client software with my existing FortiOS 5.0 installation?

Yes, FortiGate running FortiOS 5.0 is compatible with FortiClient 5.2 endpoint software. An unlicensed version of FortiClient 5.2 can be used to connect VPN tunnel for remote access. A licensed FortiOS 5.0 installation can be upgraded to FortiOS v5.2 and then can be used to manage these clients.

Can I continue to use my FortiClient 5.0 license on my FortiOS 5.0 installation after I upgrade to FortiOS 5.2?

After upgrading a licensed FortiOS v5.0 installation to FortiOS 5.2, the FortiClient 5.0 license will be kept. You will be able to use all functionality that was previously available. However new features like *client rebranding* & *on-net detection for auto-VPN* would require new FortiClient 5.2 license.

Can I continue to use FortiClient 5.0 software after I upgrade to FortiOS 5.2?

Yes, you can continue to use FortiClient 5.0 software with FortiOS 5.2 if you do not want to use the new features and enhancements. FortiOS v5.2 can manage both FortiClient v5.0 and 5.2 clients.

Is it possible to register the FortiClient 5.2 license at a FortiGate running FortiOS 5.0.x?

No, FortiClient 5.2 license will only works with FortiOS 5.2 and above. FortiOS v5.0 can only manage FortiClient v5.0 clients.

Can I upgrade from a FortiClient 5.0 license to a 5.2 license if I want the new features?

You will need to purchase new 5.2 subscription license and replace it with the older license after upgrading to FortiOS 5.2. There is no upgrade SKU.

Can I customize and rebrand my new FortiClient 5.2 install using my FortiClient 5.0 license?

No, FortiClient 5.2 license is required to rebrand & customize FortiClient 5.2 software.

Do I need additional FortiClient 5.2 licenses for slave FortiGates in a HA, or cluster design?

Yes. Licenses are required on any additional appliances in the cluster. Licenses are to be entered on individual units.

I only use the VPN features of the client, do I need to upgrade?

IPSec and SSL VPN connection from FortiClient 4.3 and 5.0 should still work with FortiOS 5.2.

How many clients can be managed by each device? Is that a hard limit or a recommendation?

The table below illustrates the maximum managed endpoints supported by each model. These limits are hard limits enforced by the OS.

Model Range	FortiOS 5.2	FortiOS 5.0.x	SKU 5.2
FGT/FWF-30 to 90 series	200	200	FC-10-C0102-151-02-12
FGT-100 to 300 series	600	2000	FC-10-C0106-151-02-12
FGT-500 to 800 series & FGT-VM01 to VM02	2000	2000	FC-10-C0103-151-02-12
FGT-1000 series & FGT-VM-04	8000	8000	FC-10-C0104-151-02-12
FGT-3000 to 5000 series & FGT-VM08	20,000	8000	FC-10-C0105-151-02-12

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